



Information for customers - administrative and accounting purposes

Dear Interested,

Centro Vacanze Pra' delle Torri S.r.l. with head office at Viale Altanea 201 - Pra' Delle Torri Caorle VE, as personal data controller (hereinafter referred to as "Controller"), releases this information notice to the data subject in compliance with European and Italian regulations on the personal data protection. The Controller has appointed a Data Protection Officer (DPO), who may be contacted by the Data Subject via email to the following address:

dpo@pradelletorri.it

Purpose and legal basis of processing for necessary data

Your personal data will be processed for the following purposes:

- perform the obligations arising from a contract, follow up on your request for accommodation services and ancillary services or respond, before and after the execution of the contract, to your specific requests;
- comply with legal obligations of an administrative, accounting, civil, tax, regulation, community and/or extra-Community regulations in particular to fulfill the obligation under the "Consolidated Law on Public Security Laws" (Article 109 R.D. 18.6.1931 n 773) which requires us to communicate to the police for public safety purposes, the personal details of the clients accommodated according to the procedures established by the Ministry of the Interior;
- Allow the visitors to access the facility through the use of RFID support (bracelet) through which the turnstiles in the various accesses can be enabled. The recorded information (access times, the presence or absence of the guest in the structure) will be used exclusively for organisational and security purposes;
- Allow vehicle access through the ANPR control system by reading vehicle license plates. The recorded information (access times, the presence or absence of the car in the structure) will be used exclusively for organisational and security purposes
- to handle any litigation.
- for the protection of persons, property and company assets through a video surveillance system of certain areas in the building, identifiable by the presence of appropriate signs. For this processing, your consent is not required, as it pursues our legitimate interest in protecting people and property with respect to possible aggressions, thefts, robberies, damage, acts of vandalism and for purposes of fire prevention and job security. The recorded images are deleted after 24 hours, excepting holidays or other cases of closure of the facility, and in any case for not more than a week. They are not communicated to third parties, except in cases where it is necessary to adhere to a specific investigation request by the judicial or police authorities.

Purpose and legal basis of processing for necessary data

Your personal data will be processed for the following purposes:

- to perform the operations of receiving messages and telephone calls addressed to you during your stay. For this purpose, your consent is required. You can withdraw your consent at any time. The processing will cease once you have departed anyway;
- for the purposes outlined in the previous points when you return as our guest;
- to communicate information to customers regarding the company's products and services as well as any other commercial or non-commercial initiatives launched by it ("Marketing") by sending advertising and information material through periodic emails;
- to allow the processing and carrying out of studies and statistical and market research, as well as for the analysis of tastes, preferences, habits, needs and consumption choices by Centro Vacanze Pra'delle Torri S.r.l.;
- for the protection of people, property and company assets through a video surveillance system of some areas of the structure, identified by the presence of appropriate signs. For this processing, your consent is not required, as it pursues our legitimate interest in protecting people and property with respect to possible aggressions, thefts, robberies, damage, acts of vandalism and for purposes of fire prevention and job security. The recorded images are deleted after 24 hours, excepting holidays or other cases of closure of the facility, and in any case for not more than a week. They are not communicated to third parties, except in cases where it is necessary to adhere to a specific investigation request by the judicial or police authorities.

These treatments will be based on principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

Duration of data retention

Your personal data will be retained also after the termination of the contract for the performance of all the obligations connected with or arising from said contract for the period of time prescribed by the prevailing laws in force and according to the limitation period of rights arising from the contract itself.

For the purposes of facilitating future check-ins, the maximum data retention time is the end of the current season, after which your data will be immediately deleted;

For the purposes of sending promotional messages and updates on rates and offers, after obtaining your consent, your data will be kept for a maximum period of 2 years and will not be disclosed to third parties. You can withdraw your consent at any time;

After obtaining your consent, your data will be retained for a maximum period of 12 months to allow the processing and completion of studies, statistical and market research, and will not be disclosed to third parties. You can withdraw your consent at any time;

Nature of the provision of data and consequences in case of refusal

The provision of personal details is mandatory in order to thoroughly fulfil legal and contractual obligations, and therefore any refusal to supply them in whole or in part may make it impossible for the Company to execute the contract or to correctly perform all the related obligations.

CENTRO VACANZE PRA' DELLE TORRI S.r.l.

Sede Attività - Sede Legale - Luogo conserv. doc. fiscali:

I - 30021 Caorle (VE) Viale Altanea, 201 • Tel. 0421 299063 - Fax 0421 299035 - Hotel 0421 299445 - Golf 0421 299570
C.F. e Reg.Impr.VE 03141560262 - R.E.A. 247462 - P.IVA 02922950270 - Cap. Soc. € 3.120.000,00 i.v.

www.pradelletorri.it • info@pradelletorri.it

Soggetta all'attività di Direzione e Coordinamento di "Camping Garden Paradiso Srl", Sede Legale: Via F. Baracca, 55 - 30013 Cavallino-Treporti (VE) • Reg.Impr.VE, C.F. e P.I. 02276040272



The conferment of data, however, which presuppose an explicit consent is optional and failure to provide does not imply any consequence in relation to your request, precluding only the possibility of carrying out the above commercial, marketing and/or profiling activities.

Processing methods

The processing will be carried out in an automated and/or manual manner, with methods and tools aimed at guaranteeing maximum security and confidentiality, by the authorised individuals.

Recipient categories

All data collected and processed may be provided, exclusively for the previously indicated purposes, to internal figures authorised to process personal data in the performance of their respective duties, as well as to the following categories of external subjects:

- Managers of commercial activities/Restaurateurs of the village;
- professionals or service companies acting on behalf of our company;
- Animation agency to follow up recreational activities in which you will join on a voluntary basis;
- Credit institutions;
- Insurance;
- credit recovery company, commercial information company, factoring company, consulting company;
- lawyers and legal advisors;
- Public and private bodies, also following inspections and verifications;

These recipients, in situations which they may be required to process personal data on behalf of our Company, will be designated as data controllers, under the terms of a specific contract or other legal document.

Transfer the data to other countries and/or to international organisations

Your personal data will be transferred to third countries within the union.

Data Subjects' Rights

It is the Data Subject's right to request that the Controller access his/her personal data and rectify it where inaccurate, or to cancel or limit its processing where certain conditions are met, as well as to obtain the portability of any data personally sent. To exercise their rights, Data Subject may use the form available [here](#) and forward it to the Controller at the following address: privacy@pradelletorri.it. The Data Subject also has the right to lodge a complaint with the relevant supervisory authority, the Data Protection Authority (www.garanteprivacy.it).

CONSENT:

Pursuant to the current legislation on the protection of personal data (EU Regulation no. 679 of 2016), I have received the information on the processing of my personal data:

- authorise
- do not authorise

the tourist accommodation to receive and communicate externally data related to my stay for the exclusive purpose of allowing the facility to receive messages and phone calls addressed to me and to communicate my stay within the resort to third parties;

- authorise
- do not authorise

the receptive structure to the conservation of my generality in order to make known to the Customer, through the sending of advertising and informative material through periodic e-mails, information regarding the Company's products and services as well as any other commercial or non-commercial initiatives from this initiated ("Marketing");

- authorise
- I do not authorise

the receptive structure to the conservation of my generality to allow the elaboration and the carrying out of studies and statistical and market research, as well as for the analysis of tastes, preferences, habits, needs and consumption choices by Centro vacanze Pra'delle Torri S.r.l.;

Date and signature _____

Updated on March 2019